

Security Monitoring and Investigation

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- Awareness of assets
- Introduction to monitoring
- SNMP
- Netflow
- Intrusion detection
- Investigation



WHAT ARE YOU PROTECTING?



Defining a perimeter...

- It was once possible to draw a line around your network to define your borders...
 - Servers
 - Desktop computers
 - Possibly laptops
- Plus (often overlooked)
 Network infrastructure





What is an end-point?

- But with advances in IT and in particular the increased use of personal/companion devices, that border is no longer as clearly defined:
 - Smartphones
 - Table devices
 - USB keys
 - Portable hard drives
 - Social media/cloud-based services



What is an end-point?

- There is also a plethora of network connected devices that are often overlooked:
 - Network attached storage (NAS)
 - IP cameras (CCTV)
 - Building Management Systems (BMS)
 - Projectors
 - Printers/copiers/Multi Function Devices
 - Even domestic WiFi routers/switches introduced by employees into an organisation



Think it won't happen?

- Protocol vulnerabilities
 Just think about SSL!
- Botnet attack
 - Webcams, DVRs
- Amplification/reflection attack – DNS, NTP
- Don't forget users!



INTRODUCTION TO MONITORING



What do we mean by monitoring

- Can use various tools to measure/evaluate:
 - Performance
 - Most users mean speed/reliability
 - Reality = complex combination of theoretical and actual bandwidth; latency; packet loss; utilisation; configuration; device load and many others
 - Security
 - Users often mean Firewall and AV
 - Reality = IDS, IPS, proxies, logs, access control, SEIM (more on these later)



Purpose of monitoring

- Monitor for indicators
 - Discovery of devices
 - Uptime of devices
 - Rule based alerts
 - Behaviour of devices
 - Top talkers and/or listeners
 - Utilisation of devices/links
 - Unusual patterns
 - Changes of utilisation (CPU, memory, ports)



How do we monitor?

- Active or passive monitoring – i.e. intrusive or non-intrusive
- We can monitor in an active manner, but this may introduce consequences/side-effects or may be visible to others
- Can monitor the network in a purely passive manner (not interfering with the network) but may miss traffic



Active monitoring

- Active monitoring involves
 - Sending/receiving packets into the network to elicit responses
 - Processing the received packets
 - Calculating metrics/reporting
 - Logging



Passive monitoring

- Usually conducted at a aggregation point
 - Often at the internet/uplink connection
 - aggregation vs distribution
 - Frequently implemented using span/mirror ports
 - Can combine with IDS/IPS
- See 'all' traffic passing through monitor point
 - Difficulty with encrypted protocols (may need to combine passive and active approaches)



Monitoring considerations

- Infrastructure
 - Topology, technology
- Traffic level at monitor point
- Application protocols
 - E.g. DNS, Web, P2P
 - What about hidden/tunnelled protocols
- How can we define *typical* behaviour / characteristics / activity?





- Capture and log all data
 - There is just too much; if we filter, what do we lose?
 - Data storage (store and then access) how much, how long?
 - Privacy concerns
 - Analysis time



Simple solution

- Capture traffic using Linux host
 - tcpdump etc.
 - Store to pcap files etc.
 - Parse, search, extract useful data
- Reporting
 - Visualisations (e.g. gnuplot)
 - RRD visualisations
 - Log to database



Packet sniffers

- Interface configured in 'promiscuous' mode
- Can be implemented in
 - hardware devices (e.g. router)
 - software computer (physical or virtual)
- Often described as sniffers or analysers at the network, packet or protocol level



Connection analysis

- Extract network/application parameters
 Packets are correlated into connections
- Can be run in passive host, but more effective using netflow (and others) embedded in high level routers etc.
- Discussion on netflow later



SOME EXAMPLES



Wireshark

- Best known example of a packet sniffer/protocol analyser/network tool
- Supports thousands of protocols from frame up to application level
- Supports filtering of captured traffic as well as de-encapsulation, decoding, conversion and export of data



Wireshark

	Realtek PCIe GBE Family Controller: \Device\NPF {5C5229A6-2D8F-43DE-A6BD-EB92AC872E3D}	Wireshark 1.8.2 (SVN Rev 44520 from /trun	(-1.8)]		-		
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	Epoch Time: 1347117680.787839000 seconds						
	[Time delta from previous captured frame: 2.840/5/000 seconds]						
	[Time delta from previous displayed frame: 2.840/5/000 seconds]				Ξ		
	Frame Number: 3						
	Frame Length: 82 bytes (656 bits)						
	Capture Length: 82 bytes (656 bits)						
	[Frame is marked: False]						
	[Frame is ignored: False]						
	[Protocols in frame: eth:ip:udp:data]						
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	[Coloring Rule String: uap]	adeact (ff.ff.ff.ff.ff.ff.					
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003	30 41 58 41 41 42 51 51 56 5a 4a 54 45 6c 50 54 6b AXAABQQV 2	JTEIPTK					
004	40 52 57 4e 67 42 73 62 33 4a 54 61 58 52 42 62 57 RWNgBsb3 3 50 55 41 IIA	TAXKBDW			-		
	File: "C:\Users\hbossot\AppData\Local\Tem Packets: 4 Displayed: 4 Marked: 0 Dropped: 0			Profile: Default			

Image from: https://commons.wikimedia.org/wiki/File:Wireshark_-_UDP.png IPv6 example: http://packetpushers.net/ipv6-and-the-importance-of-the-icmpv6-packet-too-big-message/



RRD graphs





 Max
 Average
 Current

 Ping in ms
 344.0 ms (3.4%)
 52.0 ms (0.5%)
 41.0 ms (0.4%)



Liveaction

File View Users QoS Flow	Routing IP SLA Qos Flow	Tools Reporting	Help LAN								
Q.	Q Q 0	Enable Polling	e Display Application	n (AVC) 👻 🐺 *D	efaultFilterGroup	- 🗗 Di	isplay Filter Color	s 👻 End Points: IP Add	dress 👻	S Playback Reports	5
Name	Protocol	Src IP Addr	Src Cntry	Dst IP Addr	Application(NBAR)	Application	Dst Port	In Bytes	In Packets	In IF	Out IF
	ICMP	192.0.3.25	-	192.0.2.25	ping (13:479)	-	1,967	64 B	1	FastEthernet0/1/1	GigabitEt 🔺
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C8/UINDEX-11	TCP	1.117.1.1	CN/China	2.117.1.1	ms-office-365 (13	http	80	5 MB	3,981	GigabitEthernet0/1	GigabitEt
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⊞- 🛞 Cisco6509_140	TCP	2.150.1.1	NO/Norway	1.150.1.1	bittorrent (13:69)	-	8,797	15 KB	339	GigabitEthernet0/0	GigabitEt -
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H W 1941-WAN-67_113	1.188.1.1	1.187.1.1 1.188.1.1	1.158.1.1	1.201.1.1 1.226.1.1				2.242.1.1 2.84.1.1	2.73.1.1	2.234.1.1 2.241.1.1	2.72.1.1
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×							0	2.102.1.1 2.103.1.1	2.104.1.1	2.105.1.1 2.108.1.1	2.107.1.1

http://www.liveaction.com/solutions/cybersecurity/



Caida tools

- Anonymisation
 - Helps with preserving privacy
- Geographic
 - Link traffic patterns/behaviour with geographical location
- Performance
 - Speed and responsiveness
- Topology
 - Visualising infrastructure
 - AS, IPv4 and v6



http://www.caida.org/tools/

Image from http://www.sdsc.edu/pub/envision/v16.3/caida.html





- Don't forget that to make all your data 'sync' you need to maintain a common time standard
- Make sure you have a sync'd time server (or use specific external)
 - GPS is an option
- NTP could become yet another vulnerability to your organisation
- Don't forget to use a common time zone





- The commonest form of centralised logging
- UDP port 514
- Simple communication of log data to central repository
- Can collect logging from almost everything
- Don't forget to actually do something with the logs!



SIMPLE NETWORK MONITORING PROTOCOL (SNMP)







What is SNMP?

- Simple Network Monitoring Protocol (SNMP)
 - Industry standard v3=3411-8
 - Collecting and organising (modifying) information about managed devices
- Describing three issues:
 - What/how to monitor
 - What information is exchanged
 - How the information is exchanged





- Simple protocol (TCP/IP) for monitoring status
 - SNMP manager
 - Responsible for requesting and receiving SNMP data
 - Managed devices
 - Devices run the SNMP service and either respond to requests, or, poll the manager with data
 - Management Information Base (MIB)
 - Categorises the devices and their data



What/how to monitor

- What to monitor almost any device
 - Network components
 - Servers
 - Printers and other devices (remember vulnerable devices earlier!)
- How to monitor
 - Run a service on the monitored device which
 - Can access status and performance of the device from CPU/memory levels/temperature even service sensors (e.g. out of paper on a printer)
 - Can communicate with another remote entity either to transmit 'unsolicited' information or to respond to queries



Typical queries

- Network traffic levels (bytes/flows/errors)
- CPU load (device and hosts)
- Temperature
- Disk space
- Running processes
- Software versions
- Uptime (but can be inferred)



SNMP commands

- GET (query an agent for a value)
- GET-NEXT (next value in a list)
- GET-RESPONSE (returning value to a manager)
- SET (set a parameter/value)
- TRAP (require agent to notify manager when conditions are met)
- Among others...



What SNMP is not

- Intrusive monitoring but may be possible to use for resource discovery
- Non-intrusive monitoring no traffic is captured/interpreted

 SNMP was initially designed to observe and control devices, not to monitor traffic or identify attacks



A note on SNMP security

- SNMP v1,v2 no/poor security
 - Two "communities", each using a password sent in clear text
 - v2 still the most commonly used
- Situation improved for SNMP v3
 - Encrypted authentication
 - Many devices do not support v3





What information is exchanged

- Each managed device consists of one or more managed objects
 - E.g. managed device computer; managed objects CPU, memory, NIC, HDD, etc.
- For each managed object there is a corresponding Management Information Base entry
 - SNMP exchanges information organised in a tree structure MIB
 - MIB a database of objects that can be monitored by a network management system



OIDs and MIBs

- An Object IDentifier (OID) is a unique key where a piece of information is stored
- Numerical sequence indicating position in a hierarchical tree

- E.g. Interface statistics
- OID=1.3.6.1.2.1.2.2.1
- The typical MIB used for basic interface statistics
 - Interface status
 - In/out octets
 - Errors
 - Queue length
 - Etc.


MIB tree



- Tree structure

 Similar to DNS tree
- Can be used for all environments, not only networking
 - E.g. machinery, telephony
- Vendors may introduce their own branches (objects)
 - Each object includes only relevant attributes
- Provides a standardised description of each object





- Three types of messages govern SNMP
 - Read read values from the managed device
 - Write store values on the managed device
 - Trap allows managed device to issue (asynchronous) alarms to management station
- SNMP runs on UDP
 - Network friendly, no overheads
 - Port 161 for read/write
 - Port 162 for traps



How to use SNMP

- Plenty of commercial solutions available
 - OpManager from ManageEngine _
 - Demo: http://demo.opmanager.com/DemoLogin.do
 - PRTG <u>http://www.paessler.com/prtg/</u>
 - Demo: <u>http://prtg.paessler.com</u>





How to use SNMP

- A possible combination for network monitoring: SNMP+RRD=MRTG
 - RRD Round-Robin Database maintain time series of data
 - MRTG Multi Router Traffic Grapher
 - Rapid installation
 - http://oss.oetiker.ch/mrtg/



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	9	pop3	0.0350%	1.48 Mb	0.07 % 0	snmp	0.0462%	1.96 Mb	0.36 %
	10	secure-imap	0.0095%	400.70 Kb	0.02 % 10	imap	0.0146%	619.02 Kb	0.11 %
	11	nfs	0.0089%	377.82 Kb	0.02 % 11	h323	0.0129%	547.43 Kb	0.10 %
	12	rtsp	0.0089%	376.64 Kb	0.02 % 12	rtsp	0.0070%	297.28 Kb	0.05 %
	13	rtp	0.0085%	360.76 Kb	0.02 % 13	skype	0.0062%	262.93 Kb	0.05 %
	14	h323	0.0060%	255.03 Kb	0.01 % 14	GoToMeeting	0.0056%	235.30 Kb	0.04 %
	15	skype	0.0049%	207.08 Kb	0.01 % 15	netbios	0.0046%	196.90 Kb	0.04 %
	16	imap:	0.0044%	185.83 Kb	0.01 % 16	exchange	0.0036%	151.23 Kb	0.03 %
	17	exchange	0.0040%	169.47 Kb	0.01 % 172	rtp .	0.0032%	134,18 Kb	0.02 %
	18	GoToMeeting	0.0027%	115.04 Kb	0.01 % 18	remd	0.0025%	104,64 Kb	0.02 %
	19	rend	0.0025%	105.92 Kb	0.01 % 19	ntp	0.0024%	101.54 Kb	0.02 %
	20	unclassified	0.0024%	102.04 Kb	0.00 % 20	secure-map	0.0022%	95,30 KD	0.02 %
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SNMP+RRD

- SNMP becomes large over time, making data retrieval inefficient
 - Larger files, more data to parse
- Alternative round robin database
 - Establish a relevant time period (e.g. 1 year)
 - Remove data beyond time period
 - Aggregate older data so it occupies less time
 - 5 minute samples for past 24 hours
 - 1 hours samples for past week
 - 6 hours samples for past month
 - 1 day samples for past year
- Result: constant size for database
- MRTG also includes support for displaying the results



(more) SNMP reporting systems

- Observium
 - http://www.observium.org
 - <u>http://demo.observium.org</u> (demo/demo)
- Cacti
 - http://www.cacti.net/
- Nagios
 - <u>http://sysnetmon.diglinks.com/nagios/</u> (guest/guest)
- Argus
 - <u>http://argus.tcp4me.com/demo.html</u>



NETFLOW



NETFLOW

- A flow is a set of related packets
- Flow level data can be captured and stored for analysis
 - Netflow (Cisco)
 - jFlow (Juniper)
 - sFlow (industry standard but sampled)



Purpose

- A flow is expired/exported/stored when the TCP connection finishes, or when preset timers expire
- Information can be parsed to derive
 - Live patterns
 - Anomalies and incidents
- Need to think about where to capture flow data
- DOES NOT record content



Netflow

- Storing flow-data allows for off-line analysis
 - Observing trends and identifying past events
 - Running back through incidents
 - Reverse-tracing attack sequence
 - Rerun of the analysis from a different perspective



What is a flow?

- A TCP connection is formed of two flows, corresponding to the two directions
 - Source/destination IP address
 - Source/destination port for UDP or TCP (type/code for ICMP, 0 for others)
 - IP protocol number
 - Ingress interface (not all devices can distinguish directionality)
 - IP Type of Service (ToS)
 - NB some tools combine bidirectional flow traffic



Netflow versions

- v5 flow/packet/byte accounting – BUT does not support IPv6
- v9 fully flexible, allowing extensions
 RFC3954
- v10 the future?
 - RFC5102
- v5 still the most common



Netflow implementation

- Configure device for flow generation
 - Router (e.g. Cisco) efficient
 - dedicated computer (on span/mirror port)
 - Running flow software (e.g. softflowd, pfflowd, ng_netflow)
- Export flows to a collector
- Collector receives/processes flows
- Management terminal analyses/reports



Example architecture



https://commons.wikimedia.org/wiki/File:Netflow_architecture_en.svg



Example flows

Date flow start	Duration Proto	Src IP Addr:Port		Dst IP Addr:Port	Packets	Bytes	Flows
2016-02-09 23:53:59.749	0.000 UDP	248.38.135.219:53	->	248.38.135.178:55163	1	202	1
2016-02-09 23:53:59.126	0.000 UDP	248.38.135.219:53	->	248.38.135.61:63824	1	176	1
2016-02-09 23:53:59.770	0.108 TCP	151.37.198.236:80	->	248.38.135.146:52877	3	140	1
2016-02-09 23:53:59.733	0.059 TCP	248.38.135.146:52877	->	151.37.198.236:80	3	436	1
2016-02-09 23:53:59.036	0.000 UDP	248.38.135.219:53	->	248.38.135.61:59035	1	250	1
2016-02-09 23:47:19.988	399.308 ICMP	141.171.183.121:3	->	248.38.135.209:0.1	13	1058	1
2016-02-09 23:47:49.394	369.999 UDP	248.38.135.79:34484	->	141.33.72.159:50162	6	348	1
2016-02-09 23:53:59.110	0.077 TCP	151.37.51.104:80	->	248.38.135.146:49520	3	140	1
2016-02-09 23:53:59.049	0.146 TCP	248.38.135.47:51595	->	149.45.3.154:80	6	1268	1



ROLL-YOUR-OWN



tcpdump

- Well known tool for traffic capture and analysis
 - Extensive packet filtering options
 - Output to text (various forms) and binary content
 - Can do basic processing of traffic
 - High performance (depending on load)
- Not as convenient
 - Large traffic volumes
 - Complex filter/capture options
 - Usually requires post-processing of captured traffic
- <u>http://www.tcpdump.org/tcpdump_man.html</u>



tcpdump output

16:03:50.611202 IP (tos 0x0, ttl 60, id 62110, offset 0, flags [none], proto: TCP (6), length: 1362) 192.171.163.3.80 > 70.240.240.174.17410: . 950409921:950411243(1322) ack 4148432645 win 16352 Timestamp IP (tos tos, ttl ttl, id id, offset offset,

flags [flags], proto proto (ID), length: length)
srcIP.srcport > dstIP.dstport: . startseq:endseq
(datalength) ack ackno win win

Timestamp - timestamp of packet capture

tos – type of service value

ttl - time to live value

id - identification number of datagram

offset - offset of datagram in the stream

flags – fragmentation flags

proto / ID - transport protocol type/value



tcpdump alternatives

- <u>windump</u> windows port
- <u>tshark</u> text-based version of wireshark
- Plus visual tools
 - Wireshark
 - Take a look at Kali and other 'hacker' platforms



INCIDENT DETECTION



Definitions

- Intrusion: any attempt (successful or not) to access your infrastructure (devices, hosts, services etc.)
- Intrusion Detection: the mechanism of detecting an intrusion!
- IDS: (Intrusion Detection System) any system that implements the above
- IPS: (Intrusion Prevention System) any system that extends the IDS to actively prevent the attempted intrusion





- Plenty of commercial offerings
- Most common underlying system is snort
 - Open source IDS
 - Can operate at Gbps speeds
 - Only runs single core, but can have multiple threads (combine multiple instances to achieve high speeds)
 - Can log to database (typically MySQL)
 - Many GUI front-end options
 - Has to be at aggregation point (or distributed)
 - Span/mirror, not in-line



Span/Mirror ports

- Most switches support either span or mirror ports
- Usually have to be specially configured



http://www.cisco.com/c/dam/en/us/support/docs/switches/catalyst-6500-series-switches/10570-41d.gif



Snort rules

- Once implemented, the key element are the snort rules
 - Free (30 day delay)
 - Some community rules
 - Commercial (no delay)



- Rules need to be downloaded
 - Some devices can automate this
 - Or use external tools
 - You need an oinkcode!

https://commons.wikimedia.org/wiki/File:Snort_ids_logo.png





- All detection systems will generate some level of false alarms (both positive and negative)
- Up to date rules help, but they need to be applied in the organizational context
- BUT, badly implemented rules can be worse
- Some level of filtering of alerts is needed
 - Do you want to know all 1000 of the port scan alerts from a single external IP?



Resources

- <u>Snort website</u> (including rules downloads)
- <u>Pulled pork</u> (rules updater)
- <u>Emerging threats</u> (community) <u>rules</u>
- <u>SnoGE</u> (Snort unified reporting tool)
- **BASE** (Basic Analysis and Security Engine)
- And lots more!



INCIDENT RESPONSE/INVESTIGATION



How to Respond: The Incident Respond Process

- Steps
 - Preparation
 - Notification
 - Response
 - Countermeasures
 - Recovery
 - Follow-Up

- Acquire
 - Capture evidence, establish chain or custody, verify evidence
- Analyse
 - Document,
 repeatable/explainable,
 independence
- Attest
 - Report findings, evidence-based



Step 1: Preparation

- Plan your response strategy in advance (not while you are under attack
- Response should be planned through risk analysis/assessment and documented as part of your security policy
- Make sure everyone know where the policies and operating procedures can be found



Step 1: Preparation (continued)

- Monitoring service need to be in place (in advance)
- May need dedicated resources, teams, or, even facilities
- A good approach will be proactive and help to minimise risks
- Part of preparedness is testing
 Internal vs external testing



Step 2: Notification

- How will you receive notifications?
- Who will receive them?
- Contingencies for leave etc.
- This will need more than just someone viewing snort logs – use the tools that are out there
- Is the incident reportable externally?
 - Shareholders
 - Clients/suppliers etc.
 - Banks
 - Police/government



Step 3: Response

- Don't panic
- Follow the principles established in step 1 (preparing a plan)
- Start to establish impact (refer to risk)
- Think about who needs to be notified
- Be careful not to over-react (or ignore seemingly minor threats)
- What if the system under attack is your main communications method?



Step 4: Countermeasures

- Be prepared to implement countermeasures:
 - Isolating systems, services, subnets, sites etc.
 - Physical/virtual isolation may be preferable to power interruption
 - Think about impact on dependent services
 - What about evidence
 - Legal?
 - Further investigation (i.e. to learn from the incident)
 - Once again, planning



Step 5: Recovery

- Restore services where safe and practical
 - Careful you don't restore from a modified backup!
- Monitor once recovered
- Make sure it doesn't happen again
 - In the short term block services, protocols, IPs etc.
 - In the long term, develop/refine signatures to better detect
 - May need to work with others outside of the organisation



Step 6: Follow-Up

- Document everything
- Follow-up with stakeholders to fully evaluate damage/impact
- Lessons can usually be learnt
 - Improve the investigative process
 - Better protect the infrastructure
 - Quicker detection and prevention
 - Review policies



Preparing evidence

- Oversight (don't work alone)
 - Write everything down
 - Secure the evidence
 - Maintain a chain of custody
 - If you don't know how to handle potential evidence, you should not be doing it!


Security Monitoring and Investigation

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